

Haringey Strategic Partnership

EMERGING ISSUES FEEDBACK

23rd June 2009

Based on a “no surprises” approach we are sharing our emerging issues at this stage with the Partnership to facilitate further dialogue as we bring together our final assessment of the area.

Please note: that these emerging issues are subject to change.

AREA ASSESSMENT	EMERGING ISSUES	AREAS FOR FUTURE FOCUS
<p>How well do local priorities express community needs and aspirations</p>	<ul style="list-style-type: none"> • Local priorities express community needs and aspirations well overall. • The Sustainable Community Strategy is based on comprehensive needs analysis and is appropriate to areas that matter to local people and need further improvement. It shows a good understanding of local inequality and aims to address this. An Equalities Impact Assessment (EIA) was undertaken to assess the likely impact of the SCS on diverse communities. • The Local Area Agreement (LAA) 2008 – 2011 has been brought together through extensive consultation and analysis of demographic and performance data from a range of sources. The LAA refresh resulted in the inclusion of additional safeguarding targets such as NI 59 initial assessments for children's social care, to reflect the identified challenges in this area. • The recent Place Survey confirms that the main concerns of local people continue to reflect the priorities identified for the LAA. • The Borough Profile provides partnership information and is complemented by the Joint Strategic Needs Assessment. Both are used to inform strategies such as the Alcohol Harm 	<ul style="list-style-type: none"> • Exploration of why all age, all cause mortality priorities are not included in the LAA and how these are being addressed.

	<p>Reduction Strategy. The partnership continues to update and extend its information and has commissioned additional needs analysis.</p> <ul style="list-style-type: none"> • The partnership consults well with local people. A range of community engagement methods are used to discover and understand the needs and interests of local people, for example the seven area assemblies. • Local people are being empowered through the Making the Difference budgets which were introduced to give local people a chance to get local problems fixed quickly. • The partnership is further strengthening its communication and engagement. It has recognised the need to improve the quality and co-ordination of community consultation and engagement and has developed a clear community engagement framework based on consultation with residents and other stakeholders. The partnership is also developing a communications protocol and a communications network of key partner representatives has been established to drive this forward. • There are strong partnerships with the voluntary and community sector. The voluntary and community sector are represented at all levels of the partnership structure including the Performance Management Group and play a critical role in connecting the partnership to hard to reach communities, tackling social exclusion and promoting social cohesion. • Through the use of the COMPACT, partnership working with the voluntary and community sector has been strengthened. 	
How well are the outcomes and improvements being delivered	People at the heart of change	<ul style="list-style-type: none"> • The safeguarding of children is a key risk and emerging red tag for the

	<ul style="list-style-type: none"> • The partnership works well to promote community cohesion, a key commitment in the SCS. A sound understanding of its diverse community and community cohesion is reflected in the partnership's strategies and plans. A range of community engagement approaches is used to get closer to the community, for example, the Community Cohesion Forum and the Muslim Women's Forum. • The partnership is building a stronger and more cohesive community through volunteering. The voluntary sector is leading on the LAA target on participation in regular volunteering. Events are run to promote volunteering and local data indicates that good progress is being made against the target. • Good progress is being made in ensuring Haringey is well kept. The partnership met its LAA target for improved street and environmental cleanliness levels of litter/ detritus/ fly-posting/graffiti (NI195) with initiatives such as an 18 month 'Clean sweep' campaign and a litter picking service. • The partnership has made good progress towards providing award winning parks and open spaces having met the LAA 2010 target for 12 Haringey parks with green flag status with three community green spaces awarded a green pennant. The Place Survey shows 72 per cent of residents are satisfied with parks and open spaces. • Ofsted's annual performance assessment (APA) in December 2008 judged that the contribution of services to improving outcomes for children and young people in enjoying and achieving is good. Impact is evident in terms of: improved outcomes in the Foundation Stage; attainment that is 	<p>partnership.</p> <ul style="list-style-type: none"> • We will review the findings of the Ofsted inspection in June 2009 of progress made since the special Joint Area Review once available. • We will review the findings of the Care Quality Commission's inspection in adult social care once available. • The scale and impact of activity to reduce health inequalities and tackle issues such as childhood obesity and teenage pregnancies. • The scale and impact of activity to address the significant challenges in meeting the need for affordable housing, reducing the number of empty homes, improving the allocations and lettings service and reducing the use of temporary accommodation. • The progress the Partnership has made in delivering the sustainability agenda. • Regeneration outcomes. • Outcomes being delivered in partnership to deliver the priority of people and customer focused.
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	<p>continuing to improve at all key stages; a higher proportion of young people gaining qualifications by age 19; and better attendance in schools. However, the number of schools performing below floor targets remains too high.</p> <ul style="list-style-type: none"> • The annual performance assessment in October 2008 of Haringey's adult social care services judged there to be good delivery of outcomes across the seven outcome areas including economic well-being and improved quality of life. The Care Quality Commission has recently undertaken a service inspection in adult social care and their findings are currently being finalised. • The partnership is aware of the significant challenges in: meeting the need for affordable and decent homes; reducing the number of empty homes, and; improving the allocations and lettings service and is taking action to address this. Haringey has a shortfall of affordable housing and the Place Survey shows local people see this as a key priority for improvement. The need for affordable housing considerably outstrips supply and Haringey is working to meet its target for 340 affordable homes delivered this year. • The use of temporary accommodation remains a significant challenge to Haringey. The partnership did not meet its LAA target of 4000 households in temporary accommodation (NI 156) with a reduction in 2008/09 of 722 to 4,548 in March 2009. Reducing the number of households in temporary accommodation remains an area of focus in 2009/10. A Housing Improvement Board has been established and a homelessness strategy agreed across the partnership. 	
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An environmentally sustainable future

- The partnership is working together well to deliver on its priority for an environmentally sustainable future and is raising awareness and involvement of local people for this agenda through several engagement mechanisms such as the Going Green Conference and Green Fair.
- Good progress is being made in managing environmental resources. Performance for per capita reduction in CO2 emissions in the area for 2006 (NI186) was -1.01 which placed Haringey 17th among the 33 London areas and the Council won the Public Sector Energy Award at the Government Business Awards in March 2009. Arrangements for monitoring consumption of energy and resulting emissions are well developed within the Council who has demonstrated reduction in emissions leading to substantial reductions in utility bills. A range of innovative work has been undertaken in other areas, such as feasibility studies into the use of waste from parks for biomass technology used in new schools under the BSF programme. Learning from this is now being shared across the partnership to strengthen the area's approach.
- Some progress has been made in the recycling of household waste but at 24.57 per cent the partnership did not achieve the LAA target of 28 per cent for the percentage of household waste recycled and composted (NI 192).

Economic vitality and prosperity shared by all

- The partnership's vision through the regeneration strategy is to put 'People, Places and Prosperity' at the heart of regeneration in

	<p>Haringey. Regeneration initiatives are being targeted at the centre and the east to narrow the gap between the east and the west of the borough with plans for major developments focusing on Tottenham Hale and Haringey Heartlands.</p> <ul style="list-style-type: none"> • The partnership recognises that there are significant challenges in terms of economic vitality and prosperity and has identified this as one of their key priorities moving forward. • The partnership has a good knowledge of its challenges in relation to worklessness and is working to tackle these. The Haringey Guarantee was established in September 2006 and, to date, has engaged with over 2,000 residents and supported over 200 people into sustained employment. A recent survey of participants found that 81 per cent felt that the support they received helped to improve their employment prospects. Partnership working with JobCentre Plus (JCP) resulted in 3,743 Haringey residents being supported into employment, from April to January 2009. • The partnership is engaging with local employers to tackle worklessness through for example Employer Zone. Over 30 organisations, including the area's two biggest employers, the Council and Haringey PCT, have formally committed to providing employment opportunities to Haringey Guarantee participants. Partnership working is taking place with a number of organisations aiming to increase the London-wide employment opportunities that local people have access to, including the London Employer Accord; Gingerbread and the Personal Best programme in Haringey. • Worklessness for young people and increasing levels of skills is being tackled by 	
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	<p>the partnership. The LAA target (NI117) for the number of 16 to 18 year olds not in education, training or employment (NEET) was met with 6.8 per cent against a target of 11 per cent. The partnership has increased the number of young people with a level two qualification by the age of 19 (NI 79) to 74 per cent against a target of 68 per cent. An example of an initiative supporting this achievement is Northumberland Park Community School.</p> <ul style="list-style-type: none"> • The partnership is working to tackle poverty and has agreed a child poverty strategy and initiatives such as Families into Work and 'Claim It'. • Haringey are aware of the challenges faced as a result of the recession and is taking action to strengthen the economy. The partnership has introduced an economic recession dashboard and a task and finish group has been established with high-level multi-agency representation from across the HSP. A 10-point Credit Crisis Action Plan has been introduced, aimed at helping residents and businesses through the first months of 2009. Actions include: the launch of Employer Zone and additional engagement with residents through the Haringey Guarantee programme. <p>Safer for all</p> <ul style="list-style-type: none"> • The safeguarding of children is a key risk and emerging red tag for the partnership. Ofsted's annual performance assessment (APA) in December 2008 of Haringey's services for children and young people judged that the contribution of services to improving outcomes in the area of staying safe was inadequate. The APA judged that in staying safe there had been a serious deterioration in 	
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	<p>performance and limited impact from services. The specially commissioned joint area review in November 2008 judged safeguarding services including performance management in this area to be inadequate. Haringey has developed a Joint Area Review Action Plan to meet the recommendations made. Ofsted has undertaken an inspection in June 2009 of the progress made since the joint area review and the findings of this will be fed into the ongoing CAA process.</p> <ul style="list-style-type: none"> • Overall crime in Haringey is reducing. Since November 2006 the annual rolling number of crimes has been falling in Haringey with a 7 per cent reduction in the last year. Challenges remain in the area of serious violent crimes with numbers rising. Over the last year there has been a reduction in gun crime from 131 to 75 (NI 29) but an increase in serious knife crime from 441 to 505 (NI 28). • Serious acquisitive crime in Haringey has continued to reduce although levels remain high compared to the most similar family group. The partnership met its LAA target for serious acquisitive crime (NI 16) with 36.6 per 1,000 residents against a target of 37.6. Personal robbery has reduced by 26.5% in the last year. • The partnership has worked well to tackle the challenges of youth crime. Haringey are on track to meet the LAA target of first time entrants to the Youth Justice System aged 10 – 17 (NI 111). Youth violence has been reduced by 15.5 per cent in 2008-09 compared to the previous year (NI15) with initiatives such as the Triage Project. • Effective partnership working has contributed to a decrease in local people's concerns regarding anti-social behaviour (ASB) with a reduction in local peoples concerns regarding 	
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	<p>vandalism and graffiti, teenagers hanging around and people using or dealing drugs. Examples of action include the Safer Neighbourhood Teams and the Anti-Social Behaviour Action Team which is now part of the Home Office ASB Action Squad.</p> <ul style="list-style-type: none"> • The partnership is working well to tackle domestic violence with some examples of good practice such as the Drive Out Domestic Violence Bus tour and Hearthstone. <p>Healthier people with a better quality of life</p> <ul style="list-style-type: none"> • The partnership is making some progress in improving health outcomes and creating a healthier Haringey. However some key challenges remain. Haringey faces challenging levels of need and inequality in the health of the population, with large differences between the east and west of the borough, particularly in life expectancy. • The partnership has a good understanding of its challenges in improving the health of children and is taking action to address these. However this remains an area for further improvement. Infant mortality rates continue to reduce; 6.1 per 1000 live births in 2007 from 6.4 in 2006 and 7.7 in 2005 but remain above London and England rates. Childhood obesity remains a challenge. The partnership is on track to meet its LAA target for early access for women to maternity services (NI156), obesity among primary school children in year 6 (NI 56) and the effectiveness of child and adolescent mental health services (NI 51). • The partnership made additional investments in sexual health services in 2008/09 and has met the LAA target for 2008/09 for 14.98 per cent of the resident population aged 15 – 24 accepting a test/screen for Chlamydia (NI 	
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	<p>113. Reduction in teenage pregnancy remains a challenge with an increase of 12 per cent compared to the baseline in 1998. The partnership is at risk of not meeting its LAA target for the under 18 conception rate (NI112) and is working with external agencies such as the Teenage Pregnancy National Support Team to address this.</p> <ul style="list-style-type: none"> • Significant challenges remain in reducing alcohol harm. The partnership has a good understanding of these challenges and has prioritised this as part of their LAA. It has agreed an Alcohol Harm Reduction Strategy and recently held a workshop session as part of the HSP to identify what further actions partners can take to address this challenge. • The partnership is working to address the wider determinants of health and engage communities in managing their own health through the Wellbeing Strategic Framework and associated plans. Examples of initiatives include: Haringey Libraries Skilled for Health project and free leisure facilities for residents over 65 on weekdays. <p>People and customer focused</p> <ul style="list-style-type: none"> • The partnership has made progress in its commitment for local people to receive high quality, customer focused and accessible services that deliver value for money, for example in street cleaning, levels of crime, ASB, and access to services to promote health and well being. Some key challenges remain in the area of safeguarding children, homelessness and tackling health inequalities. • Greater opportunities are being provided for civic engagement and participation. Examples include: the Haringey Student Voice Charter; elections held for the new Haringey Youth 	
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	<p>Council Executive; area assemblies, and; the Living Under One Sun project</p> <ul style="list-style-type: none"> • The partnership is effectively drawing on the strength of the voluntary and community sector. The COMPACT is being used well and has been recognised at a national and local level. 	
What are the prospects for future improvement	<ul style="list-style-type: none"> • The partnership has recently adopted a refreshed code of governance with agreed roles and responsibilities for the six thematic partnerships that report to the HSP and are charged with delivering the priorities for the area. The Performance Management Group (PMG), a sub group of the HSP, oversees the business of the partnership via a performance management framework with the HSP and each thematic partnership having its own quarterly scorecard to ensure that activity, performance and finance are clearly aligned to the delivery of LAA targets. • Partnership working with the voluntary and community sector is strong with elected representation in all areas of the HSP structure including the Performance Management Group. Additional capacity is being sought through a third sector mapping exercise being carried out by HAVCO on behalf of the HSP to provide local stakeholders with critical benchmark data and evidenced information about the sector. • Haringey has a mixed track record of improvements with some key challenges remaining in safeguarding children and young people, homelessness and health inequalities. Improvements have been demonstrated in services to improve the environment, such as cleaner streets, and reductions in levels of crime and anti-social behaviour. 	<p>We will be undertaking further work in this area over the coming months. We will focus on the following areas:</p> <ul style="list-style-type: none"> • The governance and accountability of the partnership. • How the thematic groups support the partnership in delivering key outcomes. • The sustainability of outcomes already delivered and the scale and impact of those planned for the future. • How the partnership takes on learning and uses this to further improve. • The findings of the Ofsted inspection in June 2009 of progress made since the joint area review and the Care Quality Commission inspection in Adult Social Care will be reviewed as part of this process.